

Dear

Hello, first of all I would like to thank you for enquiring about children's visits to Highfields Happy Hens. My name is Beryl Hosking and I will be organising your visit for you. We have a number of enthusiastic staff members dedicated to making your visit special, all of whom have ample experience working with children of all ages.

Highfields is a very special place, for many years, it has been a refuge and a place for young people with learning disabilities, this makes it a very unique farm. Our trips are very flexible and are catered around your needs. This pack provides you with all the information that you will need, allowing you to choose the best trip out for your children.

We have a great room, which provides lots of space for all sorts of things (work area, alpha away days, fun days etc). This can be used during your visit, you could have an in-door picnic or sandwich boxes (at an extra cost) or simply use it to play some in-door games.

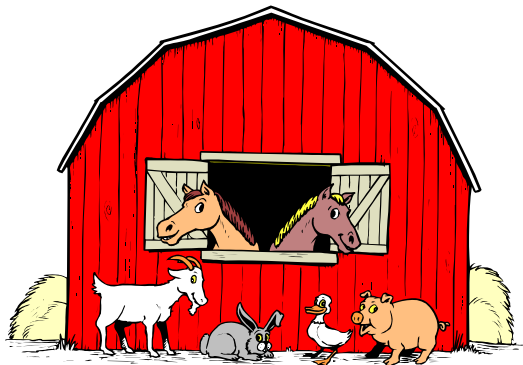
We do not take bookings for less than 10 children, this enables us to cover costs. If your group is less than this, we would need to ask for the full price of 10. We have a policy, which allows one adult in free with every group of five children, all other adults must be paid for at the regular cost of £4.50 - extra's, such as, sandwich boxes, eggs, etc are not included within this policy.

Please read through this pack carefully and choose what would be best for your trip. If you are unsure of anything or would like any more information, please do not hesitate to contact me, I will be pleased to help.

Thank you once again, I will look forward to hearing from you.
Beryl.

WARNING: Farms can sometimes be very muddy, but are always lots of fun. We do not accept responsibility for dirty clothes and children!!





What is there to do?

Children's visits/trips to Highfields Happy Hens provide an enjoyable time for adults and children alike. From just £4.50 per person we provide you with an experience that will never be forgotten! This price now includes the use of our function room containing tables and chairs. There is plenty of room for a meal or picnic (sandwich boxes can be provided by us at an extra cost). The room can also be used for other functions, such as, fun days, a work area, alpha away days etc.

We have a policy to help with your costs, this is, for every five children attending the trip, one adult can accompany them free of charge. All other adults must be paid for at the regular cost of £4.50 per person (optional extra's, such as, eggs to take home, sandwich boxes, etc are not included within this policy). The basic package consists of a trip around the farm and includes the following:

- ❖ Tractor and trailer rides.
- ❖ A guided tour of the farm.
- ❖ Egg collecting.
- ❖ Animal feeding.
- ❖ Use of our function room.

A visit to Highfields Happy Hens can be as long or as short as you want it to, you can stay all day as long as the children are well supervised. If you would like to spend more time on the farm, there are many more activities that can fill your day, these include:

- ❖ Bouncy castle (weather permitting)
- ❖ Hay Play area
- ❖ Henrietta's Nature Trail
- ❖ Indoor Play Tunnel
- ❖ Corn Story Sand Play Area
- ❖ Henrietta's Tractor School
- ❖ Fields to play in
- ❖ Picnic areas
- ❖ The farm shop (selling a variety of toys and stationary which the children may like to buy).
- ❖ Out door/indoor toys can be hired from us at an extra cost
- ❖ We have a parachute, which you are welcome to use (at an extra cost)

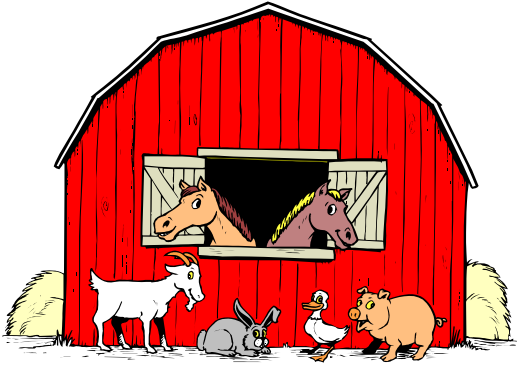
If you would like to hire the room, but not use any of the facilities above, the cost will be as follows:

- ❖ £30.00 $\frac{1}{2}$ day
- ❖ £50.00 full day

Please see contents of the pack for additional options, which will help to make your trip as fun as possible.

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Sandwich Boxes!

For an extra £3.75 per person, we can provide picnic sandwich boxes for each person, this will take much of the stress out of the trip as you will not need to prepare your own. Our sandwich boxes include the following:

Sandwiches

A Packet of Crisps

A Piece of Fresh Fruit

A Fruit Yogurt

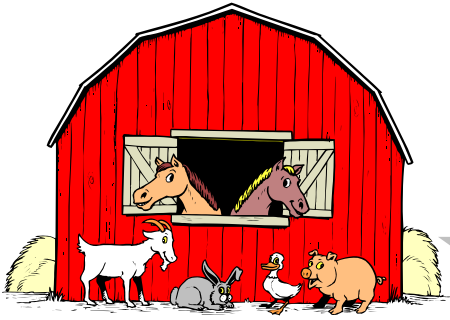
A Carton of Juice



To help us cater for all of your needs, we will need actual numbers at least one week before your trip.

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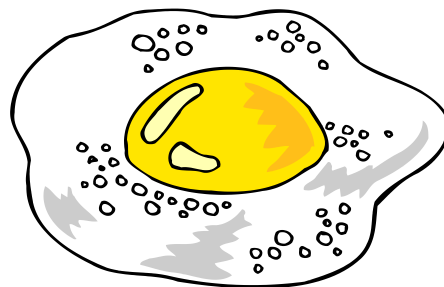
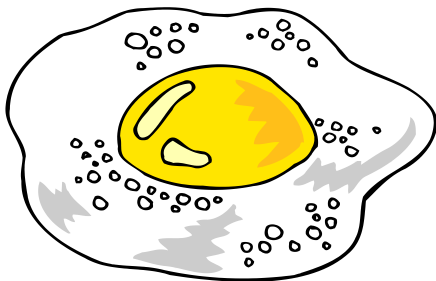


Eggs To Take Home!

At an extra 75p per child, they can take $\frac{1}{2}$ doz eggs home, which they have collected themselves. This provides each child with a great treat, which they can be proud of.

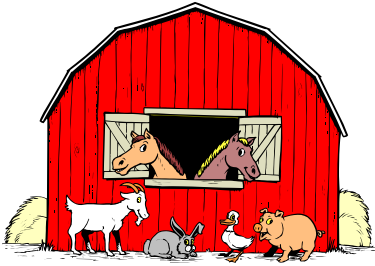
All of the eggs that the children are buying will be stamped with the name of your group, this is just a little extra something that the kids will love.

Each child will be given a small box in which to put their six eggs into, their names are then put onto each one, making sure the correct eggs go home with each child. The boxes are then given out at the end of the trip (to prevent too many omelettes!).



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Goody Bags!

From past experience, we have noticed that the children always enjoy a visit to the shop to buy a souvenir. This can sometimes be very time consuming and stressful for you and other adults, while we are more than happy for you to do this as part of your trip, we have produced some 'Goody Bags' which are pre ordered, meaning no decisions and no needing to look after spending money.

For just £3.00, each child (only available for children aged 3 years and over) can take home a 'Goody Bag' with various treats and toys etc (some of which are not available in our shop!) We can either hand them out to the children as they leave the farm or we can give them to you to hand out later. There are two 'Goody Bags' to choose from.

Goody Bag a!

Contains:

- 1 practical joke egg
(worth £1.50)
- 1 farm pencil with rubber
(worth 90p)
- 1 farm pencil sharpener
(not available in the shop)
- Free return entry ticket
(worth £4.50)
- 1 Highfields Happy Hens Balloon
Sweets
- Promotional leaflets about the
farm.

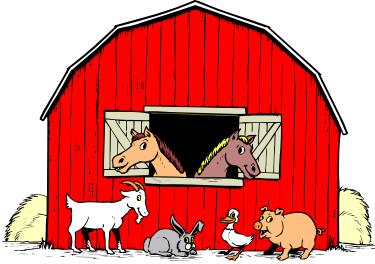
Goody Bag b!

Contains:

- 1 farm related soft toy
(worth £1.50)
- 1 farm pencil with rubber
(worth 90p)
- 1 farm note pad
(worth 75p)
- Free return entry ticket
(worth £4.50)
- 1 Highfields Happy Hens Balloon
Sweets
- Promotional leaflets about the
farm.

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Toys!

We now have a selection of great games/toys which your group can hire out for the day, there is a variety of different things which can provide hours of fun giving the opportunity to extend your visit and not having to bring games with you.

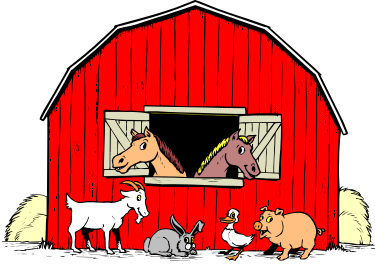
For just £10.00 you will be provided with our 'Active Pack', which contains the following:

- ❖ 1 x Rip Tag Belt
- ❖ 3 x French Skipping - Half Width
- ❖ 3 x Skipping Rope Group Jumbo (4.5m)
- ❖ 4 x Skipping Rope Individual (2.1m)
- ❖ 4 x Ankle Skip
- ❖ 4 x Lolo Ball
- ❖ 4 x Whopper Hopper Junior (52cm)
- ❖ 3 x stompers
- ❖ Catch a cup



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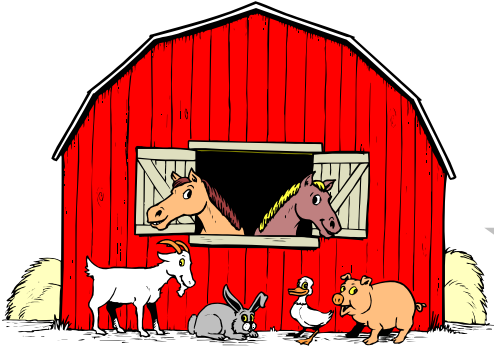
Parachute!

Our 3.5metre parachute is very popular with children of all ages and provides endless fun!

Your group can hire this for just £5.00, it can be used indoors or outdoors so is great as a rainy day option or as a light breeze in the hot summer.



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Booking Form!

To ensure that your trip is booked, please phone me on 01283 732083. ALSO complete this booking form and send it to me at the address below:

Beryl Hosking,
'The Paddocks',
Highfields Farm,
Heage Lane,
Etwall, Derby.
DE65 6LS.

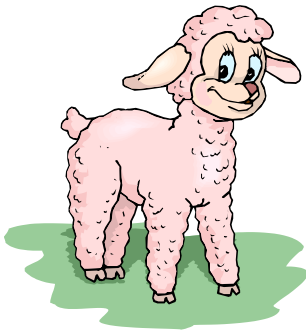
Name: _____

Address: _____

Postcode: _____

Contact number (include area code): _____

Email _____



Age of children: _____

Preferred date of trip: _____

Time of arrival: _____ Time of departure: _____

Estimated number of children (no less than 10): _____

Estimated number of adults: _____

You will be charged £4.50 per person for the basic package, please tick the boxes below to state what you would like your trip to include, and what extra's you would like to make your trip special.

- Bouncy castle (F.O.C)
- Hay Play area (F.O.C)
- Big Brain Bus (F.O.C)
- Play Tunnel (F.O.C)
- Henrietta's Tractor School (F.O.C)
- Sandwich boxes (£3.75 per person)
- Eggs to take home (75p per child)
- Goody Bags (£3.00 per child over 3 years)
- Parachute (£5.00)
- Toys (£10.00)



If the children are taking the 'Goody Bags' please state how many of each you would like us to provide:

- Goody Bag a: _____
- Goody Bag b: _____

If you are planning to spend the day on the farm, and would like to use some of the other facilities, please state what you will be doing (this will help us to ensure, everything is set up for your needs):

- Henrietta's Nature trail
- Games in the field
- Use of room for function (please state) _____

- Other (please state) _____

If you would just like to hire the room, and not use any other facilities, please state how long you will be using it for:

- $\frac{1}{2}$ Day (£30.00)
- Full Day (£50.00)

Please give any other information, which you feel is appropriate below: _____

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Thank you for booking your children's visit with Highfields Happy Hens, we hope that you have had a great time. We always like to try and improve our facilities and feel that the best way we can do this is by getting feedback from you.

Please help us to help you, by filling in this questionnaire, and sending it back to us as soon as possible. Thank you.

1) What month did you visit Highfields Happy Hens?

- | | |
|-----------------------------------|------------------------------------|
| <input type="checkbox"/> January | <input type="checkbox"/> July |
| <input type="checkbox"/> February | <input type="checkbox"/> August |
| <input type="checkbox"/> March | <input type="checkbox"/> September |
| <input type="checkbox"/> April | <input type="checkbox"/> October |
| <input type="checkbox"/> May | <input type="checkbox"/> November |
| <input type="checkbox"/> June | <input type="checkbox"/> December |

2) What age were the children? _____ How many children did you bring? _____

3) Please tell us how you found the following, leading up to your visit: (please tick as appropriate)

	Excellent	Good	Poor	Very Poor
Information Pack	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Conformation Details	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

4) Please tell us how easy/difficult you found it to make contact regarding the following: (please tick as appropriate)

	Very Easy	Reasonable	Difficult	Impossible
Booking	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Queiries/Questions	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

5) Please tell us how you felt about the facilities below:(please tick as appropriate)

	Excellent	Good	Poor	Very poor	Didn't use
Tractor ride	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Hay play area	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Bouncy castle	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Big Brain Bus	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Picnic areas	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Buffet Meal	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Function Room	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Toilets	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Baby changing	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Shop	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Hand washing	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Egg collecting	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Animal feeding	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Nature trail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

6) How long did your visit to Highfields Happy Hens last?

- | | |
|---|-------------------------------------|
| <input type="checkbox"/> Less that 1 hr | <input type="checkbox"/> Half a day |
| <input type="checkbox"/> A few hours | <input type="checkbox"/> All day |

7) What did YOU enjoy most about your visit? _____

8) Is there anything that YOU didn't like? _____

9) What did the children like best about the visit? _____

10) Is there anything that they didn't like? _____

11) Do you feel that there is anything that we could have done to make your trip better? _____

12) Do you feel that the following were good value for money? (please tick as appropriate)

	Excellent	Good	Poor	Very Poor	Didn't use
Entrance Fee	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Buffet meals	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Shop Prices	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Goody Bags	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

13) Do you think that you will visit Highfields Happy Hens again?

- Yes No

14) Please feel free to add any other comments _____

Thank you very much for your time and we hope to see you again soon.

